



# **MANITOBA HOME CARE EMPLOYEES PENSION PLAN TRANSITION**

## **IMPORTANT CHANGE**

The Board of Trustees, as part of its ongoing governance responsibilities and process, determined that a review and a change of the third-party administration/record keeping services of the Pension Plan was necessary. The current service provider, Canada Life (formerly known as Great-West Life Assurance Company), will be replaced and these services will be provided by the Ellement Consulting Group ("Ellement").

### **WHEN WILL IT HAPPEN?**

Effective October 1, 2019, Ellement will begin administering the Pension Plan.

### **WHAT WILL HAPPEN?**

Ellement will be creating a new dedicated website for the Home Care Employees and Employers to have access to relevant Plan information. The Member services provided by Ellement will be more comprehensive and customized for Plan Members. Members will be asked to log onto the new website and confirm their personal information through a member portal. The new system will provide a fully automated self-service menus that will allow Plan Members greater flexibility in regard to accessing information and making specific changes to their personal information.

### **WHERE TO GO:**

Effective October 1, 2019, the new website and phone number will be in effect. More details to follow.

Your Plan Administrator can be contacted at:

Ellement Consulting Group  
503-1780 Wellington Avenue  
Winnipeg, MB R3H 1B3  
Ph: 204.954.7300 or toll free 1.888.840.1045  
Fax: 954.7310

### **WHAT DO I NEED TO DO?**

Plan Members should review and update their personal information such as addresses, dates of birth, beneficiaries and make changes accordingly. Prior to October 1, 2019, please contact the previous administrator, Canada Life at 1.800.724.3402. After October 1, 2019, changes can be done by contacting Ellement or via the new Member portal.